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NewsFlash

## The NewsFlash

NEA Technical Support is always here to help with insurance carrier requests for more information. Many times, the insurance carrier misses the NEA tracking # on the claim. Did you know that you could notify the insurance company directly and let them know they have already received the attachment? Go directly to our website and click on the button that says, "I received an EOB/letter requesting the information in the attachment". Type in the Payor reference number, claim number or document control number and submit. By doing this, you will notify NEA and the insurance company that your attachment has already been sent.

## FastLook™

Know which attachments you need to send before you send your claim! **FastLook™** was developed to streamline dentists' access to Payor attachment requirements for specific procedures. It is available 24/7 and has all of the up-to-date information you need to determine which procedures require attachments. If you are a current **FastAttach™** subscriber, you already have access to **FastLook™**. Please call our Technical Support team at 800-782-5150, option 3, and they will be happy to train you.