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Connecting Disconnected Data™

Fast Facts About *FastAttach*®

FACT 1: Transmit an Unlimited Number of Secure, 100% Electronic Claim Attachments for One Low Price Using *FastAttach*

FastAttach enables dental offices to electronically transmit an unlimited number of x-rays, perio-charts, intra-oral photos, EOB's and any other required documentation for insurance carriers to view in support of electronic claims. Regardless of the number of attachments you send each month to the NEA repository, you pay the same low monthly (or annual plan) rate.

FACT 2: Managing and Tracking Attachments has Never Been Easier with *FastAttach*

Put an end to the back and forth with payers saying they've not received your attachments. *FastAttach* provides a simple way to manage and track all of your transmitted attachments, so you have the tracking data you need to prove that you sent the requested documentation on a specific date. Once the image is captured in *FastAttach*, you simply transmit the image to the NEA repository. NEA immediately sends a report back to you with an NEA Attachment Tracking Number for each file. All you have to do is place the NEA Tracking Number in the remarks or NTE section of the claim and send the claim electronically through your claims clearinghouse. Files can be accessed online 24/7 using the NEA Tracking Number.

FACT 3: Securely Share Files with Peers

As a *FastAttach* subscriber, you can assign peers, such as specialists, consultants or other dentists giving them the ability to view specific images that you assign to their unique username and password. They will only be able see the images that you assign to them and only you will have access to the complete library of your stored images.

FACT 4: Save Nearly \$10 Per Attachment Using *FastAttach* Over Manual Processes

Processing claim attachments manually costs the average practice \$10.81 per attachment. Using *FastAttach* reduces that cost to \$0.84 per attachment for an overall annual savings of over \$22,339. (See the *FastAttach* Cost Savings flyer for detailed comparison.)

FACT 5: *FastAttach* Gives You the Widest Variety of Options for Image Acquisition

FastAttach is easy to setup and use. Once a request is received for additional documentation, the user simply needs to import, upload, scan or capture the image and attach it to the electronic request. *FastAttach* supports the widest variety of image acquisition methods in the industry including: screen capture, file import, scanner and secure mobile device capture through our *FastKapture* app for iOS® and Android®.

FACT 6: Getting Started is Easy

Here's what you need to get started using *FastAttach*:

System Requirements:

- Windows computer using Windows 7 or higher (Contact the Help Desk about solutions for Mac)
- 1 GB of RAM
- 800x600 screen resolution or higher
- Microsoft® .NET Framework 4.0 or higher

Usage Requirements:

- Electronic claims submission
- High-speed Internet Service
- A means to digitize attachments, such as digital radiography, a TWAIN-enabled scanner with transparency adapter, and/or the *FastKapture* app.

FACT 7: Digital X-ray Systems Work With FastAttach but are not Required

All digital x-ray systems can easily be used with FastAttach. If you are taking digital x-rays, you will not need a scanner with a transparency adapter. However, you may want to purchase an inexpensive scanner that can scan documentation such as perio charts, EOB's or intra-oral photographs.

If you do not have a digital x-ray system, you will need either our FastKapture® mobile app or a scanner with a transparency adapter. A transparency adapter allows you to scan film x-rays. You will need an adapter with a scan area large enough to accommodate the size of your x-rays. We are currently recommending the EPSON Perfection V700 or Microtek i800.

FACT 8: FastAttach Works with Dental Practice Management Systems

FastAttach works with dental practice management software, as long as you're running Windows 7 or higher. NEA partners with most dental software vendors, so if you have a question about your system, ask our FastAttach experts for more information on compatibility.

FACT 9: FastAttach Streamlines Claim Attachment Submissions

FastAttach securely transmits attachments through the Internet to NEA's repository. Depending on your claims clearinghouse and software, you will connect your attachments to the claims either manually or automatically with a simple tracking number added to the remarks section of your electronic claim. A

confirmation report is immediately transmitted back to the provider. The attachments are stored for the insurance carriers and are available to their consultants for review.

FACT 10: FastAttach Securely Transmits Your Attachments to over 750 Dental Plans and Payers

Payers and health plans can only view attachments transmitted to their company. Each consultant must go through two levels of security to be able to view the attachments you submit.

FACT 11: FastLook Lets You Find Out What Claims Require Attachments BEFORE You Submit Them

FastLook, included with your FastAttach subscription, is an online portal of insurance companies, their procedure codes and the attachments they require for each procedure. By using FastLook, you can determine which attachment you need to send before you send your claim.

FACT 12: FastAttach Pricing is Simple and Includes Unlimited Training and Support

For single offices, there is a one-time registration fee of \$200, (software, installation and training) and an Annual Fee of \$59. The FastAttach service is \$34 monthly per office location and includes unlimited usage (no per attachment fee), along with unlimited training and technical support. There are no hidden costs. We also offer cost-saving annual plan options. If you have multiple locations or are part of a large clinic or university, please contact NEA at 800-782-5150, option 2, for sales.

Start sending **unlimited transmissions**
for one low, monthly fee today!
Register online at: www.nea-fast.com
or contact NEA Sales at: (800) 782-5150.